

# Air Charter Operator Audits



Evaluate your operation against **The Wyvern Standard™**

Operators who meet the stringent requirements of The Wyvern Standard™ qualify as vendors to charter buyers who only use operators recommended by Wyvern. Wyvern specializes in performing on-site audits of charter operations and maintenance practices. Wyvern is committed to ensuring that each audit is performed with truly independent, objective analysis.

### Wyvern performs the most on-site safety audits worldwide

Since 1991, Wyvern has conducted more than 1,800 charter audits worldwide, using the most experienced auditors in the industry. During an on-site audit, each charter operator is evaluated against The Wyvern Standard™. Audits are conducted using well-defined and consistent procedures which ensure a thorough examination of all areas of the operation.



PASS report



Aircraft detail in The Wyvern Report

### Key benefits

- Have professional auditors evaluate your operation using The Wyvern Standard™
- Market your commitment to safety with a Wyvern recommendation
- Use of sophisticated online systems to maintain safety information
- Unlimited usage of the PASS trip report system to verify your Wyvern compliance for customers
- Dedicated account manager for training and support

### Become a Wyvern-recommended operator listed in The Wyvern Report

If an operator is recommended by Wyvern following the completion of an on-site audit, their company, fleet and pilot information is included in The Wyvern Report, an online aviation safety information service for charter buyers. Some of the most demanding and sophisticated corporate flight departments and charter brokers in the world use The Wyvern Report exclusively to source lift.

### Verify your Wyvern compliance to customers with a PASS report

Wyvern operators members can use the Pilot & Aircraft Safety Survey (PASS) online system to generate certificates which verify that the aircraft and crew scheduled for a given trip meet The Wyvern Standard™. Each PASS report can be easily printed for or emailed to a customer. Wyvern operators can generate unlimited PASS reports for their own operation.

**Call now to schedule your audit!**

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## The Wyvern Standard

The Wyvern Standard™ is an enhanced set of safety measurement criterion used to measure operators.

### Who sets the standards?

The Wyvern Standard™ was developed over the past 15 years in cooperation with The Wyvern Customer Advisory Board. The CAB panel consists of representatives from the most sophisticated and demanding corporate flight departments in the world.

### Does The Wyvern Standard™ make a real difference in safety?

The Wyvern Standard™ represents a robust template of meaningful expectations for safe flight. But talk is cheap; the real story can be observed in the following statistical summaries: Of all the 1,199 FAR Part 135 fatalities from January 1991 to February 2010, none (0.00%) involved a Wyvern-recommended aircraft or aircrew.

Of all the 1,711 Part 135 accidents from the same period, only two of those non-fatal accidents were attributable to Wyvern recommended operator aircraft. Looking at just Part 135 turbine accidents from January 2005 to January 2010, jets flying charter flights incurred 5 fatal accidents and 22 fatalities-but not one of these jet fatalities occurred on a Wyvern-compliant flight.

### Auditing standards

The reliability of Wyvern audit results depends on the application of well-defined, consistent audit processes and standards. Wyvern's audit procedure guide includes carefully prepared checklists and procedures, which are designed to ensure thorough examinations of operators' aircraft, crews and maintenance procedures. Every area of the operation is scrutinized.

### Pilot standards

Recognition of the absolute necessity for experienced, well-trained pilots led to the development of Wyvern's flight crew requirements. Wyvern-qualified pilots meet standards that are far more stringent than regulatory minimum requirements.

Sampling of flight time requirements for turbojet pilots

	PIC	SIC
Total time	4,000 hrs 3,000 hrs PIC	2,000 hrs
Fixed-wing time	4,000 hrs 3,000 hrs PIC	1,500 hrs
Multi-engine time	3,000 2,000 hrs PIC	1,500 hrs
Time in type	200 100 PIC	50

### Auditors

The real strength of Wyvern's safety audit programs lies in the experience and qualifications of its audit teams. Wyvern assigns two specialists to every audit, one dedicated to operations and the other to maintenance. A typical Wyvern operations auditor is a professional pilot with both management and quality assurance experience. All Wyvern maintenance auditors also have extensive management experience and have obtained an FAA Airframe & Powerplant Certificate with Inspection Authority.

### Wyvern is a wholly-owned subsidiary of Avinode

Avinode serves the global air charter industry as the leading B2B platform to buy and sell charter flights. Over 4,000 aviation professionals use Avinode daily to charter flights worldwide.



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